



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 30, 2011

MR. CHRISTOPHER T. SANDVIG
PRODUCT COMPLIANCE/TREAD OFFICER
SERVICE & QUALITY
VOLKSWAGEN OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326

NVS-215dgl
11V-196

SUBJECT: CONVERTER BOX WIRING

DEAR MR. SANDVIG:

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/JETTA/2011

NHTSA Campaign Number: 11V-196

Mfg's Report Date: March 25, 2011

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 71,043

Summary:

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2011 JETTA VEHICLES, MANUFACTURED FROM MARCH 2010 THROUGH MARCH 2011. THESE VEHICLES MAY HAVE AN ELECTRICAL WIRING AND FUSE LAYOUT WHERE THE CONVERTER BOX IS PROTECTED BY THE SAME FUSE USED BY THE SIGNAL HORN AND THE ANTI-THEFT ALARM SYSTEM. SHOULD THAT FUSE BE BLOWN, THE CONVERTER BOX WILL BE DISCONNECTED FROM THE POWER SUPPLY WHICH, IN TURN, WILL SHUT OFF APPLICATIONS SUCH AS THE ENGINE MANAGEMENT SYSTEM, LIGHTING SYSTEM, AND WIPERS.

Consequence:

SHOULD THIS HAPPEN WHILE THE VEHICLE IS BEING DRIVEN, THE ENGINE COULD STALL, OR THE HEADLIGHTS OR WIPERS COULD TURN OFF UNEXPECTEDLY, POTENTIALLY LEADING TO A CRASH WITHOUT WARNING.

Remedy:

VOLKSWAGEN WILL NOTIFY OWNERS WHEN SUFFICIENT QUANTITIES OF REPAIRS KITS ARE AVAILABLE. DEALERS WILL SEPARATE THE WIRING FOR THE HORN AND THE THEFT PROTECTION HORN FROM THE POWER SUPPLY OF THE CONVERTER BOX AND ROUTE THE WIRES TO SEPARATE FUSES TO CORRECT THE CONDITION FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2011. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

Notes:

VOLKSWAGEN SAFETY RECALL NO. 97V3/U9. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

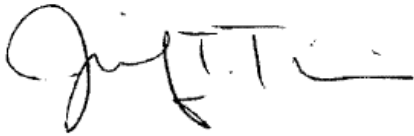
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement