



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

MR. BRIAN VAN BODEGRAVEN
CLAIMS MANAGER
PACCAR INC.
P.O. BOX 1518
BELLEVUE, WA 98009

NVS-215dgl
11V-203

SUBJECT: KENWORTH/PETERBILT/COMBUSTION TUBE/CATERPILLAR

DEAR MR. BODEGRAVEN:

This letter serves to acknowledge Paccar Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KENWORTH/C500/2007-2011
KENWORTH/T2000/2007-2011
KENWORTH/T600/2007-2011
KENWORTH/T660/2007-2011
PETERBILT/387/2009-2011
PETERBILT/388/2009-2011

NHTSA Campaign Number: 11V-203

Mfg's Report Date: March 24, 2011

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: 5,831

Summary:

PACCAR IS RECALLING CERTAIN MODEL YEAR 2007-2011 KENWORTH C500, T2000, T600, AND T660, AS WELL AS MODEL YEAR 2009-2011 PETERBILT 387 AND 388 TRUCKS EQUIPPED WITH CATERPILLAR C15 ENGINE AND MANUFACTURED FROM MAY 11, 2006, THROUGH SEPTEMBER 17, 2010. DEGRADATION OF A COMBUSTION TUBE WELD CAN CAUSE RADIAL HEAT IMPINGEMENT ON THE BODY WHICH MAY BURN THROUGH CERTAIN BODIES USED ON C15 ENGINES.

Consequence:

THIS COULD RESULT IN A FIRE.

Remedy:

CATERPILLAR IS HANDLING THE OWNER NOTIFICATION AND REMEDY FOR THIS CAMPAIGN. PLEASE SEE CATERPILLAR'S DEFECT REPORT 11E-006. CATERPILLAR WILL REPLACE THE SINGLE PIECE COMBUSTION TUBE WITH A THICK WALL COMBUSTION TUBE WHICH WON'T ALLOW THE HEAT TO BREAK THROUGH. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. DUE TO A PARTS SUPPLY ISSUE, OWNERS WILL BE NOTIFIED BY THE END OF APRIL 2011 ABOUT THE SAFETY DEFECT, AND WILL THEN BE NOTIFIED AGAIN ONCE THE FREE REMEDY IS AVAILABLE, CURRENTLY ESTIMATED TO BE AROUND LATE JULY 2011. OWNERS MAY CONTACT CATERPILLAR TOLL-FREE AT 1-800-447-4986.

Notes:

KENWORTH SAFETY RECALL NO. 11KWB & PETERBILT SAFETY RECALL NO. 0311-A. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

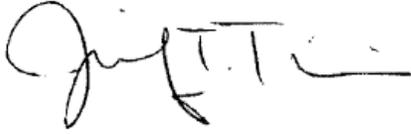
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Caterpillar will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Caterpillar's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement