



# Safety Recall Trucks

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Date	Group.	No.	Page
06.11	SC0350		1(4)

Power Mirror Switch Failure

MRU

## **SAFETY RECALL INFORMATION:**

Mack Trucks Inc. (Mack), has decided that a defect relating to motor vehicle safety exists in certain Mack, MRU model Vehicles.

Certain MRU model chassis may experience a failure resulting in inoperative power mirror functions or melting of the switch under current load situations.

## **VEHICLES AFFECTED:**

Certain MRU model vehicles manufactured by Mack between January 11, 2007 and January 20, 2011.

## **VEHICLE IDENTIFICATION NUMBERS (VIN):\**

There are 1,007 vehicles affected by this recall.

## **Required Parts**

1 - 21665322, Jumper harness

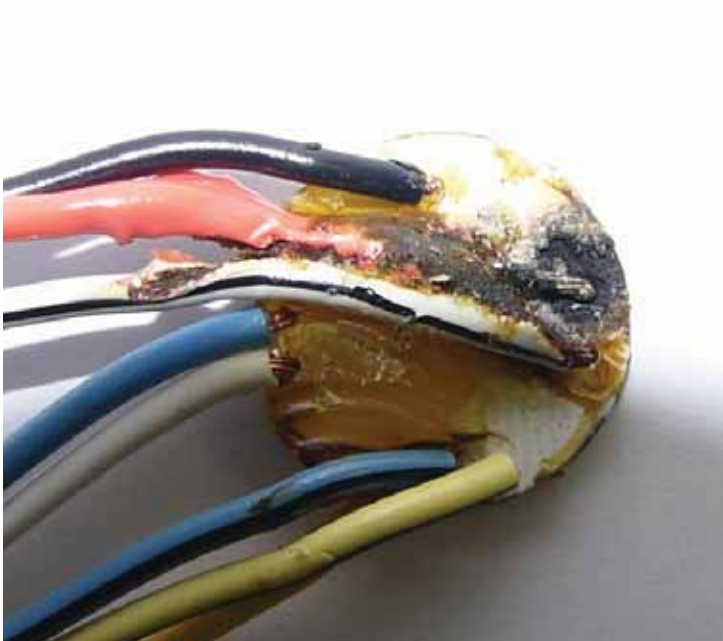
## Procedure

You must read and understand the precautions and guidelines in Service Information, group 3, "General Safety Practices, Electrical" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training

1. Disconnect all cables from the negative (ground) battery terminals to prevent personal injury from electrical shock and prevent damage to electrical components.
2. Remove the center dash panel to the left of the drivers seat.



3. Inspect the rear of the mirror switch for signs of overheating. If the switch shows signs of overheating, such as wire insulation melted or discolored, replace the switch with partnumber 25165161.



4. Locate the relays mounted under the back glass on the rear of the cab. Install the relay portion of the harness into position with the cable outlet side down.



5. Lay harness into position and route towards the mirror switch located on the switch panel. Disconnect the mirror switch and connect the new harness between the switch and cab harness.



6. Secure the harness with cable ties as needed.
7. Install the center cover.
8. Reconnect all previously removed cables to the negative (ground) battery terminals.

## Reimbursement

This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process.	
Claim Type (used only when uploading from the Dealer Bus. Sys.)	40
Vehicle repaired per instructions	2-Modified per instructions
Labor Code	
Primary Labor Code	4334A-ZV-95 - 0.3 hrs.
Time to take charge of vehicle	101AA-0A-00 - 0.3 hrs.
Causal Part	25165161
Authorization No.	SC0350

The primary labor code represents the time to add the relay harness and inspect/replace the switch (if required).

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall campaign.

Dealers are to perform Safety Recall Campaigns on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a safety recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.