



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 10, 2011

MS. CARMEN BENAVIDES  
DIRECTOR, PRODUCT INVESTIGATIONS  
AND SAFETY REGULATIONS  
GENERAL MOTORS LLC  
MAIL CODE: 480-210-2V1  
30001 VAN DYKE ROAD  
WARREN, MI 48090-9020

NVS-215dgl  
11V-276

**SUBJECT: WINDSHIELD WIPER MOTOR**

**DEAR MS. BENAVIDES:**

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CHEVROLET/COLORADO/2011  
GMC/CANYON/2011

**NHTSA Campaign Number:** 11V-276

**Mfg's Report Date:** May 5, 2011

**Components:** VISIBILITY: WINDSHIELD WIPER/WASHER MOTOR

**Potential Number of Units Affected:** 4,674

**Summary:**

GENERAL MOTORS IS RECALLING CERTAIN MODEL YEAR 2011 CHEVROLET COLORADO AND GMC CANYON VEHICLES MANUFACTURED FROM SEPTEMBER 22, 2010, THROUGH NOVEMBER 5, 2010. SOME OF THESE VEHICLES HAVE THE CONDITION IN WHICH THE WINDSHIELD WIPER MOTOR CRANK ARM NUT MAY NOT BE TIGHTENED TO SPECIFICATION. WHEN THE WIPERS ARE OPERATED WITH A BUILD-UP OF SNOW OR ICE, OR IF THE WIPERS ARE OPERATED ON A DRY WINDSHIELD, THE NUT COULD LOOSEN. IF THERE IS SUFFICIENT LOOSENING OF THE NUT, THE WIPERS COULD BECOME INOPERATIVE.

**Consequence:**

DRIVER VISIBILITY COULD BE REDUCED INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL SECURE THE WIPER MOTOR CRANK ARM NUT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 11, 2011. OWNERS MAY CONTACT CHEVROLET AT 1-800-630-2438, GMC AT 1-866-996-9463 OR [WWW.GMOWNERCENTER.COM](http://WWW.GMOWNERCENTER.COM).

**Notes:**

GM'S SAFETY RECALL NO. 11095. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

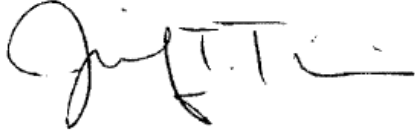
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at <mailto:Delia.Lopez@dot.gov>, or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a prominent initial "J" and a long, sweeping underline.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement