

By Recall Management Division at 10:29 am, May 18, 2011



American Honda Motor Co., Inc. 1919 Torrance Boulevard Torrance, CA 90501-2746 Phone (310) 783-2000

May 16, 2011

Mr. Claude Harris
Acting Associate Administrator for Enforcement
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
Attn: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

11V-288 (3 Pages)

Re:

Recall Notification

2012 Model Year Honda Civic

Fuel feed line

Dear Mr. Harris:

On May 10, 2011, Honda Motor Co., Ltd. (HMC) determined that a potential defect relating to motor vehicle safety exists in the fuel feed line of certain 2012 model year Honda Civic vehicles, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

Name of manufacturer:

Honda Canada Manufacturing, Inc. (HCM)

Manufacturer's agent:

Jay Joseph

American Honda Motor Co., Inc. (AHM)

1919 Torrance Blvd.

Torrance, CA 90501-2746

573.6(c)(2)

Identification of potentially affected vehicles:

Make/Model Description VIN Range/Dates of Manufacture

Honda Civic 4-door Certain 2012 model year

2HGFB2F8XCH302622 - 2HGFB2F58CH303161

April 21, 2011 - April 29, 2011

2HGFB2F90CH508606 - 2HGFB2F81CH509710

April 21, 2011 – May 2, 2011

Honda Civic 2-door Certain 2012 model year

2HGFG3B8XCH500341 - 2HGFG3B8XCH500792

April 25, 2011 - April 29, 2011

Description of the basis for the determination of the recall population:

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(2)(iv)

Identification of affected component:

Component:

Fuel feed line

Country of Origin:

Canada

Manufacturer:

Sanoh America, Inc.

Contact Name:

Ryuichiro Harada, President and CEO

Address:

1849 Industrial Drive, Findlay, Ohio 45839-1826

Telephone No.:

419-425-2600

Cell Phone No.:

419-889-5792

573.6(c)(3)

Total number of potentially affected vehicles:

1,156

573.6(c)(4)

Percentage of affected vehicles that contain the defect:

17%

573.6(c)(5)

Defect description:

The fuel feed line supplies the fuel injection system with gasoline from the fuel tank. The fuel feed line connects to the fuel sending unit at the fuel tank, and runs forward underneath the vehicle to the engine bay, where it connects to the fuel injection system. The assembly consists of a short length of composite pipe that attaches to a longer length of metal pipe. The machine that attaches the composite pipe to the metal pipe was improperly maintained, potentially causing misalignment of an o-ring that seals the connection between the two pipes. If the o-ring is misaligned, a small fuel leak may occur at the joint where the two pipes connect. A fuel leak increases the risk of fire.

573.6(c)(6)

Chronology:

April 29, 2011		HCM production associate notices fuel smell on a 2012 Civic.
April 29, 2011		HCM Product Quality Department associate contacts Sanoh Canada to report fuel smell coming from fuel feed line.
April 29, 2011		HCM implements production hold on suspect units.
April 29-30, 2011		Sanoh Canada inspects suspect components, begins review of production process, equipment, and component testing.
May 10, 2011	44	AHM is informed of issue and provided with initial suspect VIN range.

May 10, 2011

AHM and HMC decide to implement stop sale on all suspect

units in order to limit sales to consumers.

May 12, 2011

HCM informs AHM of additional suspect units based on further review of manufacturing records provided by Sanoh

Canada.

573.6(c)(8)(i)

Program for remedying the defect:

Vehicles that are in transit from HCM but have not been delivered to Honda dealerships will be inspected at distribution centers prior to shipment to dealerships. HCM production associates will conduct the inspections and replace the fuel feed lines as necessary. Vehicles that have reached dealerships or have been sold to consumers will be repaired without prior inspection as dealership personnel may not have the specialized training necessary to conduct the inspection. Honda dealers will replace the fuel feed line assembly in all affected vehicles at Honda dealerships or sold to consumers. The owners of affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the fuel feed line with a new assembly, free of charge.

573.6(c)(8)(ii)

The estimated date to e-mail preliminary notification to dealers: May 10, 2011

The estimated date to provide service bulletin to dealers: May 20, 2011

The estimated date to begin sending notifications to owners: May 27, 2011

The estimated date of completion of the notification: May 27, 2011

573.6(c)(9)

Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin and text of the final customer notification letter will be submitted to your office as soon as possible.

573.6(c)(10)

Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number:

R79

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

Jay Joseph

Senior Manager

Product Regulatory Office

JWJ:dj