

Service, Sales, & Parts Managers
Search & Support (TRS)

* Request to Stop Sale: 2012 Civic Fuel Leak Concern

Since you may have and/or be receiving the vehicles that are affected by this request,

we are announcing this **Stop Sales**, which is effective on 5/10/2011.

We have discovered that a certain number of 2012 Civics may have a fuel leak concern. **YOU MUST HOLD** all units found on the VIN list below.

Units that suffer damage due to this problem are the sole financial responsibility of the selling dealer.

VINs

Category:

The procedure will be posted tomorrow (5/11/2011) with detailed instructions on how to determine if the vehicle is ok to sell.

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2011 Expires on 05 24 2011

Service Division

Update #2** Request to Stop Sale: 2012 Civic Fuel Leak Concern

All Honda Service Sales & Parts Managers
Technical Research & Support (TRS)

**** URGENT Update #2**** Request to Stop Sale: 2012 Civic Fuel Leak Concern

message you may have and/or be receiving the vehicles that are affected by this request

TM) is announcing this **Stop Sales** which is effective on 5/10/2011

TM) has discovered that a certain number of 2012 Civics may have a fuel leak concern **YOU MUST HOLD**
VIN list below

Units sold that suffer damage due to this problem are the sole financial responsibility of the selling dealer

Affected VINs

Repair Strategy:

Repair procedure will be posted later this week with detailed instructions on how to determine if the vehicle is

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Sent on 05 | 12 | 2011 Expires on 05 | 26 | 2011
From Parts and Service Division
Subject **** UPDATE ** Request to Stop Sale: 2012 Civic Fuel Leak Concern**

If you receive this /M message, you may have and/ or be receiving the vehicles that are affected by this request

On 5/10/2011 and 5/11/2011, American Honda (AHM) announced a Stop Sale on certain 2012 Civics. The Affected VIN list was updated, adding new VINs. Please make sure to check the updated VIN List below. Detailed information will be posted early next week.

Basic Problem

American Honda (AHM) has discovered that a certain number of 2012 Civics may have a fuel leak concern. **YOU MUST HOLD** all units found on the VIN list below.

Note: Any affected units sold that suffer damage due to this problem are the sole financial responsibility of the selling dealer.

Affected VINs List:

[Click here to view affected VINs](#)

Inspection and Repair Strategy:

The inspection and repair procedure will be posted early next week with detailed instructions on how to determine if the vehicle is ok to sell.

Thank you.

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Sent on 05 16 2011 Expires on 05 30 2011
From Parts and Service Division
Subject Limited Recall/Stop Sale: 2012 Civic (4-door / 2-door) Fuel Line Leak

DATE: May 16, 2011
TO: All Honda Sales, Service & Parts Managers
FROM: American Honda Parts and Service Divisions
RE: Limited Recall/Stop Sale: 2012 Civic (4-door / 2-door) Fuel Line Leak

On 5/10/11 American Honda announced a Stop Sale for a limited number of 2012 Civic 4-door and 2-door models produced at the Canada plant. Today, 5/16/11, American Honda is announcing a Recall of 1156 units. Some units will be repaired at the railhead prior to dealer delivery. **Only VINs shown in the VIN list are affected by the Stop Sale. Some dealers may not have affected units in their inventory.**

Dealers must use VIN Status Inquiry to determine eligibility for the campaign. VIN Status Inquiry will be available 5/20/11 for this campaign.

[Click here for list.](#)

Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

During production of the fuel feed pipe the O-ring sealing the plastic pipe to the metal line partially rolled out of position. When the fuel feed pipe is pressurized, fuel could leak past this O-ring.

Service Information

A Service Bulletin will be posted for viewing on 5/20/11. Affected units will require replacement of the fuel feed pipe and retainer. Customer notifications will begin mailing on or before 5/27/11.

Once the repair has been performed the unit can be sold.

Parts Information

Dealers will be allocated fuel feed pipes and pipe retainers to repair your affected in-stock inventory and sold units. Dealers should start receiving these parts beginning 5/20/11.