



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 1, 2011

MR. CRAIG S. BIAZO
NATIONAL WARRANTY MANAGER
FLEETWOOD RV, INC.
1010 COMMERCE DR.
DECATUR, INDIANA 46733

NVS-215dgl
11V-298

DEAR MR. BIAZO:

SUBJECT: WIRE HARNESS

This letter serves to acknowledge Fleetwood RV, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FLEETWOOD/BOUNDER/2011
FLEETWOOD/BOUNDER CLASSIC/2011
FLEETWOOD/SOUTHWIND/2011
FLEETWOOD/STORM/2011
FLEETWOOD/TERRA/2011

NHTSA Campaign Number: 11V-298

Mfg's Report Date: May 20, 2011

Components: ELECTRICAL SYSTEM: WIRING

Potential Number of Units Affected: 561

Summary:

FLEETWOOD RV IS RECALLING CERTAIN MODEL YEAR 2011 BOUNDER, BOUNDER CLASSIC, SOUTHWIND, STORM AND TERRA CLASS A MOTOR HOMES BUILT ON FORD CHASSIS AND MANUFACTURED FROM MAY 4, 2010, THROUGH JANUARY 26, 2011. A WIRE HARNESS THAT IS ROUTED UNDER THE MOTOR HOME, NEAR THE CHASSIS RAIL, CAN CONTACT A HEAT SHIELD LOCATED NEXT TO THE PASSENGER SIDE ENGINE EXHAUST MANIFOLD. THE CLOSE PROXIMITY CAN CAUSE THE HARNESS TO MELT OR BE OTHERWISE DAMAGED.

Consequence:

A DAMAGED WIRE HARNESS CAN RESULT IN AN ELECTRICAL SHORT, WHICH CAN POSE A RISK OF ELECTRICAL SHOCK AND/OR LEAD TO A FIRE.

Remedy:

DEALERS WILL INSPECT AND REROUTE THE WIRE HARNESS AWAY FROM THE HEAT SHIELD. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2011. OWNERS MAY CONTACT FLEETWOOD OWNER RELATIONS AT 1-800-509-3418.

Notes:

FLEETWOOD'S SAFETY RECALL NO. 110520FRV. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report does **not** satisfy the requirements of 49 CFR 573.6. The report is missing the required chronology of events that were the basis for your defect decision, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

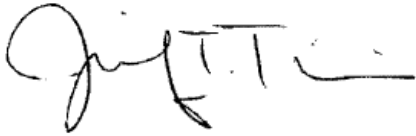
Please provide the following additional information and be reminded of the following requirements:

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement