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**LARRY MIHOK**

Manager, Field Service Actions

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Date: 04/22/13  
Subject: Volvo 1<sup>st</sup> Quarter 2013 Recall Reports

To: Ms. Kelly Schuler  
Recall Management Division  
Office of Defects Investigation Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 1st quarter of 2013.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok  
Manager, Field Service Actions

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Volvo Cars U.S.  
Customer Service

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07847

Telephone 1-201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

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## Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

**Report Date:** April 22, 2013

**Calendar Quarter:** 1 - 2013

**Safety Recall Quarterly Report from 01/01/2013 through 03/31/2013**

**Manufacturer:** Volvo Cars North America, LLC

**Report Author:** Larry Mihok **Phone:** ( 201 ) 768-7300 ext. 7336

**Recall Subject:** **Engine Control Module (ECM) Software Upgrade for Fuel Pump**

- 1. NHTSA Safety Recall Campaign Number:** 11V-303  
**Also, for completeness, if your company has assigned a code number to this campaign, please provide your code:** Recall 243
- 2. (a) The date notification to purchasers began:** 07/01/11  
**(b) The date notification of purchasers was completed:** 07/01/11  
**(c) Customer notification re-mail performed on:** 04/06/12
- 3. The Total Number of Vehicles Involved:** 8,179

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

- 4. (a) Total Number Inspected & Remedied: 8,009**  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
**(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A**  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

### 5. Vehicles Determined to be Unreachable

<b>Total Number Exported:</b>	<b>N/A</b>
<b>Total Number Stolen:</b>	<b>0</b>
<b>Total Number Scrapped:</b>	<b>0</b>
<b>Total Number Unable to Notify:</b>	<b>86</b>
<b>Total Number Otherwise Unreachable:</b>	<b>N/A</b>