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**LARRY MIHOK**

Manager, Field Service Actions

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Date: 07/16/13  
Subject: Volvo 2nd Quarter 2013 Recall Reports

To: Ms. Kelly Schuler  
Recall Management Division  
Office of Defects Investigation Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 2nd quarter of 2013.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok  
Manager, Field Service Actions

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Volvo Cars U.S.  
Customer Service

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647

Telephone 1-201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

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**Vehicle Safety Recall Quarterly Report Information**  
Required per 49 CFR Part 573.6

**Report Date: July 16, 2013**

**Calendar Quarter: 2 - 2013**

**Safety Recall Quarterly Report from 04/01/2013 through 06/30/2013**

**Manufacturer: Volvo Cars North America, LLC**

**Report Author: Larry Mihok Phone: ( 201 ) 768-7300 ext. 7336**

**Recall Subject: Engine Control Module (ECM) Software Upgrade for Fuel Pump**

- 1. NHTSA Safety Recall Campaign Number: 11V-303**  
**Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall 243**
- 2. (a) The date notification to purchasers began: 07/01/11**  
**(b) The date notification of purchasers was completed: 07/01/11**  
**(c) Customer notification re-mail performed on: 04/06/12**
- 3. The Total Number of Vehicles Involved: 8,179**

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

- 4. (a) Total Number Inspected & Remedied: 8,038**  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
**(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A**  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

**5. Vehicles Determined to be Unreachable**

<b>Total Number Exported:</b>	<b>N/A</b>
<b>Total Number Stolen:</b>	<b>0</b>
<b>Total Number Scrapped:</b>	<b>0</b>
<b>Total Number Unable to Notify:</b>	<b>86</b>
<b>Total Number Otherwise Unreachable:</b>	<b>N/A</b>