## **VOLKSWAGEN**

GROUP OF AMERICA

CHRISTOPHER SANDVIG NAME
GM-COMPLIANCE/TREAD TITLE

VWGOA PRODUCT COMPLIANCE DEPARTMENT
248-754-5000 PHONE
248-754-5093 FAX
APRIL 27, 2012 DATE

Ms. Kelly Schuler
Office of Defects Investigation Enforcement (NEF-111)
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

VOLKSWAGEN GROUP OF AMERICA, INC 3800 HAMLIN ROAD AUBURN HILLS, MI 48326 PHONE +1 248 754 5000

Subject: QUARTERLY RECALL COMPLETION REPORT

Dear Ms. Schuler:

Enclosed is the Volkswagen Group of America, Inc. quarterly recall completion report for Volkswagen and Audi products in accordance with Title 49 of the Code of Federal Regulations, Part 573.7 for the first quarter of 2012.

Sincerely,

Christopher T. Sandvig GM-Compliance/TREAD

**Enclosures** 

## VOLKSWAGEN GROUP OF AMERICA, INC. Quarterly Report in accordance with 49 CFR 573.7

Ending Calendar Quarter: 1st Qtr 2012



PART (b)(1)		PART (b)(2)		PART (b)(3)	PART (b)(4)			PART (b)(5)									
RECALL NUMBER		OWNER NOTIFICATION		TOTAL NO VEHICLES	II .			UNREACHABLE VEHICLES									
VWGoA Code	NHTSA Code	Begin	End	Vehicle Population	Veh. Checked, No Repair Needed	Vehicles Repaired	Total Completed	Customer Refused Repairs	Vehicles Totaled	Vehicles Stolen	Vehicles Exported	Customer Moved - No Forwarding Address	Vehicle Sold - New Owner Unknown	Customer Moved - Fwd. Address Provided	Not Presently/ No Longer Registered	Total Vehicles Unreachable	
2014	10V-621	02/01/11	02/11/11	377,658	41,522	244,942	286,464	0	84	1	3	150	76	0	326	640	
23J9	11V-490	11/16/11	12/13/11	167,118	864	121,433	122,297	0	37	1	14	939	163	0	0	1,154	
26G8	11V-466	11/30/11	12/02/11	30,294	2	18,659	18,661	13	6	0	0	204	7	0	0	230	
26G9	11E-036	11/30/11	12/14/11	99,322	40,526	8,938	49,464	0	27	0	0	972	60	0	0	1,059	
28G1	11V-151	06/07/11	06/07/11	12,744	0	10,067	10,067	0	2	0	0	65	17	0	0	84	
44J4	11V-312	06/03/11	06/03/11	4	0	3	3	0	0	0	0	0	0	0	0	0	
44J5	11V-195	04/28/11	04/28/11	254	0	154	154	О	1	o	0	1	0	0	0	2	
44J7	11V-314	06/07/11	06/07/11	102	0	96	96	0	0	0	0	0	0	0	0	0	
63A5	11V-031	02/01/11	02/21/11	27	0	25	25	1	0	o	1	0	0	0	0	2	
97S8	10V-252	10/15/10	10/15/10	15,867	0	14,610	14,610	0	0	0	0	2	3	0	68	73	
97V3	11V-196	04/21/11	04/21/11	70,988	512	67,243	67,755	0	3	0	0	244	3	0	0	250	

## VOLKSWAGEN GROUP OF AMERICA, INC. Quarterly Report in accordance with 49 CFR 573.7



Ending Calendar Quarter: 1st Qtr 2012

PART (b)(1)		PART (b)(2)		PART (b)(3)	PART (b)(4)			PART (b)(5)									
RECALL NUMBER		OWNER NOTIFICATION		TOTAL NO VEHICLES	CAMPAIGN COMPLETED			UNREACHABLE VEHICLES									
VWGoA Code	NHTSA Code	Begin	End	Vehicle Population	Veh. Checked, No Repair Needed	Vehicles Repaired	Total Completed	Customer Refused Repairs		,	Vehicles Exported	Customer Moved - No Forwarding Address	Vehicle Sold - New Owner Unknown	Customer Moved - Fwd. Address Provided	Not Presently/ No Longer Registered	Total Vehicles Unreachable	
20L8	11V-267	06/21/11	06/21/11	5,995	0	2,729	2,729	0	9	1	1	110	18	0	1	140	
20Q8	11V-390	08/26/11	08/26/11	920	0	800	800	0	0	0	0	11	0	0	0	11	
23J8	11V-490	11/15/11	11/21/11	7,810	323	5,668	5,991	0	2	0	0	11	4	0	0	17	
69i5	11V-580	12/16/11	12/16/11	317	0	177	177	0	1	0	0	8	0	0	0	9	