
GM SERVICE AND PARTS OPERATIONS
DCS2616
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 29, 2011

Subject: Upcoming Noncompliance Recall 11181
Certain 2011 Chevrolet Colorado and GMC Canyon
Shift Lever May Not Display Correct Gear

Upcoming Safety Recall 11191
Certain 2011 Cadillac Escalade, Escalade ESV; Chevrolet
Silverado, Suburban, Tahoe; and GMC Sierra HD,
Sierra LD, Yukon, Yukon XL
Intermediate Steering Shaft Separation

To: All Cadillac, Chevrolet and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Vehicle Sales Manager, and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing the following Noncompliance and Safety recalls.

Noncompliance Recall 11181

Certain 2011 model year Chevrolet Colorado and GMC Canyon vehicles, equipped with a 2.9L or 3.7L gas engine (LLV/LLR) and a 4-speed automatic transmission (M30), fail to conform to Federal/Canada Motor Vehicle Safety Standard 102, Transmission Shift Position Sequence, Starter Interlock, and Transmission Braking Effect, and Standard 114, Theft Protection and Rollaway Protection. These vehicles may have been built with an automatic transmission adjustment clip that was not to GM's specification. The adjustment clip may not retain the shift cable in the correct position. If the shift cable is not in the correct position, the PRNDL shift lever may not accurately reflect the position of the transmission gear. The driver could move the shifter to PARK and remove the ignition key, but the transmission gear may not be in PARK. The driver may not be able to restart the vehicle, and the vehicle could roll away after the driver has exited the vehicle, resulting in a possible crash without prior warning. To correct this condition, dealers are to install a new automatic transmission adjustment clip. A total of 6,768 U. S. vehicles are involved.

Safety Recall 11191

On certain 2011 model year Cadillac Escalade, Escalade ESV; Chevrolet Silverado, Suburban, Tahoe; and GMC Sierra HD, Sierra LD, Yukon, Yukon XL vehicles the intermediate steering shaft attaching bolts may not have been tightened to the proper specification. This could allow the joints to separate, resulting in the loss of steering. If this happens while the vehicle is moving, a crash could occur without prior warning. To correct this condition, dealers are to inspect and ensure that the intermediate steering shaft bolts are tightened to the proper specification. A total of 739 U. S. vehicles are involved.

You will be advised in the near future when customer notification letters for both of these recalls will be mailed.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the respective recall bulletins are released to dealers. Please do not call GM Technical Assistance.

END OF MESSAGE

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