

To: All Honda Parts and Service Managers, Advisors and Personnel

From: American Honda Parts and Service Division, Campaign Administration

Re: Stop Sale/Safety Recall: 2003-2007 Accord V6 Power Steering Feed Hose

On September 27, 2012, Honda will notify NHTSA of a **Stop Sale** order and **Safety Recall** for some 2003-2007 Accord V6 units. Any new or used units in dealer stock must be inspected, and if the power steering feed hose has any damage or leaks, repaired per S/B 12-066 prior to sale. **Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.**

Basic Problem

Prolonged exposure to excessive under-hood and power-steering fluid temperatures may cause deterioration of the power steering feed hose, leading to fluid leaks, smoke, and the potential for under-hood fire. All affected vehicles will require replacement of the power steering feed hose with an improved part.

At this time, American Honda does not have the countermeasure power steering feed hose repair kits available for order; these kits are expected to be available in early 2013. In the interim, American Honda will be notifying customers of the issue, and directing them to call customer service if they have any questions or concerns. Those customers that are still concerned or are experiencing one of the symptoms will then be directed to visit their dealer for an inspection and, if necessary, interim replacement of the power steering feed hose with the currently available part. Note that DPSM approval is required if replacement with a currently available power steering feed hose is deemed necessary.

Affected vehicles will show a VIN inquiry link to service bulletin 12-066. When the countermeasure parts are available, this link will be removed, and a new link pointing towards the recall repair bulletin will be provided. Customers will also be renotified at this time, directing them to visit their dealer to have the recall repair completed.

Campaign Information

Service bulletin 12-066 was posted to ISIS September 27, 2012. This bulletin outlines an inspection procedure which should be performed for any customer who requests it. Vehicles that pass the inspection procedure can be returned to the customer. If the vehicle does not pass inspection, an interim replacement power steering feed hose will need to be installed until the countermeasure feed hose kit is available. Again, note that DPSM approval is required to submit claims for this interim hose replacement.

Parts Information

Refer to service bulletin 12-066 for parts information related to this campaign.

Please note that replacements will be monitored, and replaced parts will be placed on automatic call-in. Parts that do not exhibit a leak may result in a debited claim.

Warranty and Repair Information

Warranty and repair information is detailed in service bulletin 12-066. Please make sure to check VIN inquiry to determine vehicle eligibility before beginning any repair.