



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 4, 2012

Mr. DAVID PARTIN  
HEARTLAND RECREATIONAL VEHICLES, LLC  
1001 ALL PRO DRIVE  
ELKHART, IN 46514

NVS-215ET  
12V-417

**Subject:** LP Supply Line

Dear Mr. PARTIN:

This letter serves to acknowledge HEARTLAND RECREATIONAL VEHICLES, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/BIGHORN SILVERADO/2012-2013  
HEARTLAND/ELKRIDGE/2011-2012

**Mfr's Report Date:** August 27, 2012

**NHTSA Campaign Number:** 12V-417

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 7

**Problem Description:**

Heartland RV (Heartland) is recalling certain model year 2011-2012 ElkrIDGE and model year 2012-2013 Bighorn Silverado fifth wheel vehicles. Certain vehicles manufactured with liquid propane (LP) generators may have the LP supply line connected incorrectly to the generator.

**Consequence:**

If the LP supply line is connected incorrectly, the generator may vent liquid propane into the generator compartment. In the presence of an ignition source, the vented propane can result in an explosion.

**Remedy:**

Heartland will notify owners and dealers will inspect and correct the LP supply line fitting as necessary, free of charge. Heartland has not provided a notification schedule. Owners may contact Heartland at 1-888-262-5992.

**Notes:**

Heartland RV's safety recall number is 99-01-09. Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [edison.thompson@dot.gov](mailto:edison.thompson@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement