



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 19, 2014

Mr. Timothy Lafon  
Director, Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd.  
Greensboro, NC 27409

NVS-215KS  
14V-078

**Subject:** Water Leaks may Cause EPDM to Short-Circuit

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/CHU/2010-2012  
MACK/CXU/2010-2012  
MACK/GU/2010-2012  
MACK/TD/2010-2012

**Mfr's Report Date:** February 20, 2014

**NHTSA Campaign Number:** 14V-078

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 16,428

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain model year 2010-2012 CHU, CXU, GU and TD vehicles manufactured June 16, 2009, through July 18, 2011. In the affected vehicles, the Electronic Power Distribution Module (EPDM) may be contaminated from water leaks in, and around, the windshield. If exposed to water leaks, contaminants such as road salts may deposit on the EPDM.

**Consequence:**

Deposits of contaminants may result in the circuits being bridged, creating a high resistance short, increasing the risk of a fire.

**Remedy:**

Mack will notify owners, and dealers will inspect the EPDM. If contamination has occurred, dealers will replace the EPDM and address the leak, free of charge. The recall will begin in late April 2014. Owners may contact Mack Trucks at 1-336-393-2000. Mack's number for this recall is SC0375.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement