OMB Control No.: 2127-0004

Part 573 Safety Recall Report

15V-445

Manufacturer Name: Starcraft Bus **Submission Date:** JUL 08.2015 NHTSA Recall No.: 15V-445

Manufacturer Recall No.: 05-06242015-0058



Manufacturer Information:

Manufacturer Name: Starcraft Bus Address: 2367 Century Drive

Goshen IN 46528 Company phone: 800-348-7440

Population:

Number of potentially involved: 800 Estimated percentage with defect: 100

Vehicle Information:

Vehicle: 2002-2007 Ford and General Motors Allstar, Starquest, Starlite and Ultrastar - Commercial Buses

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style:

Power Train: NR

Descriptive Information: This recall involves certain Allstar, Starquest, Starlite and Ultrastar models

produced from 1/01/2002 through 09/16/2007 for incorrect Title 49 C.F.R. Part

567.5 labeling. This recall does not include school bus products.

Production Dates : JAN 01, 2002 - SEP 30, 2007

VIN (Vehicle Identification Number) Range

Begin: 1FDWE35L12HA01285 End: 1FDXE45SX7DB43845 **✓** Not sequential VINs

Description of Defect:

Description of the Defect: Title 49 C.F.R. Part 567.5(d)(2) requires a final stage manufacturer to affix a

certification label which includes the GVWR, which shall not be less than the sum of the unloaded vehicle weight, rated cargo load, and 150 pounds times the number of the vehicle's designated seating positions. Certain Allstar, Starquest, Starlite and Ultrastar units built from 2002 through 2007 were found to state cargo capacities that could possibly cause the units to exceed the GVWR when a full complement of

fuel and stated capacity were included.

FMVSS 1:567 - Certification

FMVSS 2:NR

Description of the Safety Risk: Buses could possibly weigh in excess of the gross vehicle weight rating when

fully loaded.

Description of the Cause: A percentage of the Allstar, Starquest, Starlite and Ultrastar units included in the

recall population exceed the GVWR when a full complement of fuel is deemed a "fluid" for purposes of calculating unloaded vehicle weight. Upon review of the production schedule, a certain number of the Allstar, Starquest, Starlite and

Ultrastar units included in the recall population may exceed the GVWR depending on load conditions.

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

NHTSA brought to the attention of Forest River's counsel a settlement in the case of The Church of Christ at Azalea Drive v. Forest River, Inc., et al., Case No. 2:11-cv-03371-PMD in the U.S. District Court for the District of South Carolina. NHTSA and the company agreed, as part of a Consent Order, that Forest River would file a Part 573 report to include in this recall vehicles covered by the class action that had not previously been part of Recall No. 13V-100 filed on March 18, 2013. Pursuant to that agreement, Forest River has determined to expand the scope of the recall. Starcraft Bus manually reviewed the recorded weight of each Allstar, Starquest, Starlite and Ultrastar units in conjunction with reviewing the stated GVWR in order to determine if the GVWR could be exceeded when a full complement of fuel and the corrected stated capacity are included. After completion of the specification review, a list of potentially non-compliant units were compiled in order to determine the recall population.

Description of Remedy:

Description of Remedy Program: Some Allstar, Starquest, Starlite and Ultrastar units included in the recall

population with an original certified GVWR possibly will be recertified to a higher GVWR. Starcraft Bus will provide a new Part 567.5(d)(2) certification label for each vehicle that will identify the recertified GVWR. All other units included in the recall population will have seat(s) removed to ensure that the vehicle does not exceed its GVWR when filled with fuel and loaded to stated capacity. Starcraft Bus will reimburse the end-user \$1500 per seat removed. These bus owners will also receive a new Part 567.5(d)(2) label and the updated seating capacity label to be installed on the bus.

How Remedy Component Differs from Recalled Component: NR

Identify How/When Recall Condition was Corrected in Production: Starcraft Bus has changed the process of

weight verification to ensure that no units are shipped that could exceed the stated GVWR when filled with a full complement of fuel and loaded to stated capacity. All unit weights are determined on certified scales within a Starcraft Bus facility and are captured electronically. The

certification labels then print automatically once the unit is weighed. Any units that could exceed the stated GVWR are not shipped without modification.

Recall Schedule:

Description of Recall Schedule: End users will be notified that they may possess a potentially mis-labeled unit.

Some buses that require modification to the applicable units will have to

return a claim form in order to receive reimbursement based on the amount of

modification required.

Planned Dealer Notification Date: SEP 25, 2015 - SEP 25, 2015

Planned Owner Notification Date: SEP 25, 2015 - SEP 25, 2015

* NR - Not Reported