GM CUSTOMER CARE AND AFTERSALES

DCS3726

URGENT - DISTRIBUTE IMMEDIATELY

Date: July 31, 2015

Subject: 15568- Noncompliance Recall

Release from Stop Delivery Upon Completion of Recall

Sunroof Switch MVSS 118 Compliance

Models: 2013-2016 Cadillac ATS

Equipped with Power Sunroof (RPO CF5)

To: All Cadillac Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales

Manager, New Vehicle Sales Manager, Parts and Service Director, Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Noncompliance Recall 15568 today. The total number of U.S. vehicles involved is approximately 63,665.

Vehicles involved in this recall were placed on stop delivery July 14, 2015. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

The former Noncompliance Recall 15119 on this issue has been closed. Please discard all copies and discontinue its use. Vehicles identified in Noncompliance Recall 15119 have been transferred to recall 15568. All vehicles that were involved in recall 15119 (whether serviced or still open) will require repair under recall 15568.

Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated August 1, 2015. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available August 4, 2015.

END OF MESSAGE
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